**Introduction**

The purpose of this report is to determine the satisfaction rates of students at Cardiff University’s Talybont South accommodation. The hypothesis that will be tested in this report is: “Undergraduate students at Cardiff University are more satisfied with Talybont South accommodation than postgraduate students”. Moreover, this report will look into the reasons behind satisfaction rates of the students towards the accommodation by analysing answers from a survey that are related to the facilities, distance, and cost. In Addition, this report will be conducting the advantages and the disadvantages of the residence, and provide some statistics and graphs to determine and measure the satisfaction of undergraduate and postgraduate students.